

November 29, 2016

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Public Service
Commission

VIA FIRST CLASS MAIL

Ms. Talina Mathews, Executive Director
Kentucky Public Service Commission
PO Box 615
211 Sower Boulevard
Frankfort, Kentucky 40602-0615

**RE: Notice of Consummation of Transfer of Control of inContact, Inc. to
NICE Systems, Inc.**

Dear Ms. Mathews:

inContact, Inc. ("inContact," the "Company" or "Transferor") and NICE Systems, Inc. ("NICE Systems" or "Transferee," collectively the "Parties"), by undersigned counsel, hereby notify the Kentucky Public Service Commission ("Commission") of the consummation of the transfer of control of inContact to NICE Systems ("Transaction") on November 14, 2016. inContact was authorized to provide interexchange services within the State of Kentucky on April 24, 2003, in Filing No. T64-0348, and was authorized to provide competitive local exchange services within the State of Kentucky on February 28, 2005, in Filing No. TFS2005-00114. It is the Parties' understanding that prior Commission approval of the Transaction was not required. The Parties previously notified the Commission on July 19, 2016 of their intent to consummate the Transaction.

NICE Systems also hereby notifies the Commission of a change of address and contact information. The new NICE Systems headquarters can be contacted as follows:

NICE Systems
221 River Street
10th Floor
Hoboken, NJ 07030
Tel: 551-256-5000
Fax: 551-256-5252

Four (4) copies of this filing are enclosed. Please date stamp the enclosed extra copy of this filing and return it in the attached postage pre-paid self-addressed envelope. If there are any questions regarding this filing, please do not hesitate to contact the undersigned directly.

Signatures on Following Page

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Respectfully submitted,



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